**UAL Accessibility Software and Tools Survey**

At the University of the Arts London (UAL), accessibility software and tools refer to a range of software, applications, and resources designed to support students with disabilities and ensure they have equal access to educational materials. These tools aim to create an inclusive learning environment where all students can participate fully in their educational journey.

Thank you for participating in this survey. Your feedback is valuable in helping us improve the accessibility software and tools provided by UAL. This survey should take approximately 5 - 10 minutes to complete.

**Section 1: General Information**

1. What is your current level of study at UAL?
	* Undergraduate
	* Postgraduate
	* UAL Staff
	* Other (please specify): \_\_\_\_\_\_\_\_\_\_
2. Which UAL college are you primarily based at?
	* Camberwell
	* Central Saint Martins
	* Chelsea
	* London College of Communication
	* London College of Fashion
	* Wimbledon
	* Other (please specify): \_\_\_\_\_\_\_\_\_\_

**Section 2: Accessibility Software and Tools Usage**

1. Which accessibility software and tools have you used at UAL? (Select all that apply).
* Note Taking (e.g., OneNote, ClaroCapture, MindView)
* Reading and Writing (e.g., Read&Write Gold, ClaroRead Pro, Word Prediction)
* Proofreading (e.g., Read&Write Gold, Immersive Reader, Word: Editor)
* Dictation (e.g., Dragon Naturally Speaking, Office 365)
* Referencing (e.g., Zotero, RefWorks)
* Screen Readers software (e.g., Read&Write Gold, NVDA, Narrator, VoiceOver)
* Planning (e.g., MindView, Inspiration, Xmind)
* Organising tools (e.g, Trello, To Do-Office 365, OneNote-Office 365)
* Converting Documents (e.g., SensusAccess, Microsoft Lens, Adobe Acrobat Pro)
* Other (please specify): \_\_\_\_\_\_\_\_\_
1. How frequently do you use these tools?
* Daily
* Weekly
* Monthly
* Rarely
* Never

**Section 3: Awareness of Accessibility Tools**

1. Are you aware of the full range of accessibility tools and software provided by UAL?
* Yes
* Somewhat
* No
1. How did you first learn about the accessibility tools available at UAL?
	* UAL Website
	* Induction / Welcome Session
	* Academic Support
	* Library Services
	* Fellow students
	* Other (please specify): \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_
2. How would you rate the communication and information provided by UAL regarding accessibility tools?
	* Excellent
	* Good
	* Fair
	* Poor
	* I have not used any support services.

**Section 4: User Experience**

1. How would you rate the overall effectiveness of the accessibility software and tools you have used?
* Very effective
* Effective
* Neutral
* Ineffective
* Very ineffective
1. How easy is it to access and use the accessibility software and tools provided by UAL?
* Very easy
* Easy
* Neutral
* Difficult
* Very difficult
1. How have the accessibility software and tools impacted your learning experience at UAL?
* Significantly improved
* Improved
* No impact
* Worsened
* Significantly worsened

**Section 5: Support and Training**

1. Have you encountered any technical issues while using the accessibility software and tools?
	* Yes
	* No
2. What are the most significant barriers to digital learning you face? (Select all that apply)
* Lack of accessible materials
* Inadequate training on accessibility tools
* Technical issues
* Insufficient support from staff
* Other (please specify):
1. How would you rate the support provided by UAL for using accessibility tools?
	* Excellent
	* Good
	* Fair
	* Poor
	* I have not used any support services.
2. Have you received adequate training or support in using the accessibility software?
	* Yes
	* No
	* I was not aware training was available.

**Section 6: Suggestions and Feedback**

1. What improvements, if any, would you suggest to enhance the accessibility tools and support at UAL?

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1. Are there any additional tools or resources that you would like UAL to offer to support your learning needs?
2. Do you have any additional comments or feedback you would like to share about your experience using accessibility tools at UAL?

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Thank you for your time and feedback. Your responses will help us enhance the accessibility resources available to all students at UAL.